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Lane Caruso Joins Intercare Insurance Solutions as Senior Vice President

SAN DIEGO, Jan. 16, 2008 — Intercare Insurance Solutions, a leader in innovative benefits consulting and services, today announced that Lane Caruso has joined the firm as senior vice president. In her new role, Caruso oversees all of Intercare's account management and client services activities. Her focus is on ensuring that Intercare continually enhances the services and value the organization brings to its clients. Caruso is based in Intercare's headquarters in San Diego, California.

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“Lane brings a unique and very valuable employer-focused perspective to our organization” said Mike Barone, president for Intercare. “She’s a seasoned human resources executive with hands-on experience in health benefits management, and has extensive knowledge about the complex challenges faced by Fortune 500 companies today. Lane has seen how well-designed health and wellness strategies can help leading-edge companies accomplish business objectives by improving employee health and productivity. She’s also witnessed the impact that a well thought out benefits strategy can have on recruitment and retention. Lane will contribute greatly to Intercare’s on-going efforts to bring innovative, results-driven solutions to our clients. ”

As senior vice president, Caruso is responsible for ensuring Intercare leads the industry in account management and client services. She spearheads Intercare’s on-going process improvement initiatives and helps identify and implement programs that further enhance the relationships Intercare has with its client and carrier partners. In addition, Caruso helps Intercare leverage best practices across the entire organization, and focuses on making sure all Intercare clients are aware of, and can benefit from, the myriad of innovative programs and services Intercare offers.

“I was drawn to Intercare because of the company’s vision and leadership, and because they really understand how to be a true partner with the clients they serve,” said Caruso. “I’ve been on the employer side of the health benefits equation for many years and I know – first hand – what employers need and want. I look forward to leveraging this insight and to working with my new colleagues at Intercare to find ways to deliver the best service and the greatest value to all Intercare clients.”

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Caruso has more than 20 years experience in corporate benefits management with Fortune 500 companies. Prior to joining Intercare, she was senior vice president for Bank of America. During her tenure with Bank of America, Caruso led the development and implementation of new health care strategies and programs, including a health advocate program. She also managed health benefits administration and annual enrollment for the bank's 185,000 associates and 50,000 retirees.

Caruso earned her Bachelor of Science degree in industrial relations and psychology from the University of North Carolina in Chapel Hill, North Carolina and her Master of Business Administration degree from Emory University in Atlanta, Georgia. She is a prior member of the National Business Group on Health (NBGH) and a prior board member of the Pacific Business Group on Health (PBGH).

About Intercare Insurance Solutions

Intercare Insurance Solutions was founded in 1994 by insurance professionals who realized that the role of the broker was dramatically changing due to massive industry consolidation. Since then, Intercare has evolved into an organization comprised of highly-skilled brokers backed by experienced insurance, financial, medical and service-focused experts and processes. The company's unique approach enables them to deliver insurance programs that support each client's financial and HR objectives. Headquartered in San Diego, California, the company provides customized solutions to more than 800 clients. For more information, please visit www.intercaresolutions.com.

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